Checking and/or modifying your computer's environment variables (for Windows):
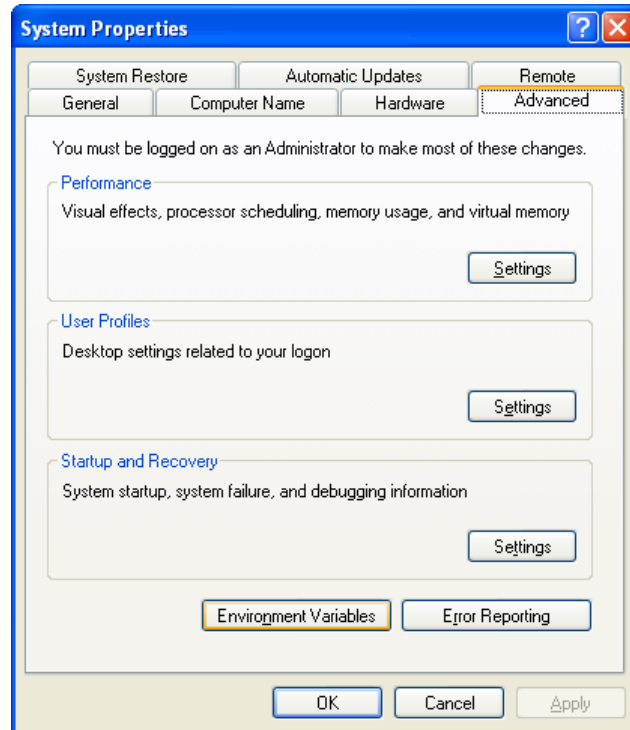
Go to the Start Menu -> Control Panel -> System. The following dialog should appear (go to the "Advanced" tab, as shown):

Click on the "Environment Variables" button near the bottom. In the lower half of this dialog box is the area where you can add new variables (which should be done during installation), or modify the existing ones (if you are having problems). If you have everything set as stated in the distribution letter, and still cannot get a license for AutoCAD Map 3D or AutoCAD Raster Design, please contact our software manager:

Tom Mastaller OSM-AR – 412-937-2108
If he is unavailable, try Tonya Blackburn OSM – 276-523-0042 x13